

1.1 Stakeholders Identification

01 Stakeholder Engagement &

Analysis

1.2 Stakeholder Engagement and Response

1.3 Identification and Analysis of Material Issues

1.1 Stakeholders Identification

Identifying and communicating with stakeholders is at the core of corporate social responsibility. Based on operational characteristics and cross-departmental discussions, GlobalWafers has identified its shareholders that include staff members, customers, shareholders (investors) and suppliers (contractors), governmental departments (Science Park Bureau, Environmental Protection Bureau, Environmental Protection Administration, Energy Conversation Bureau, Ministry of Labor and so on), and the media.

1.2 Stakeholder Engagement and Response

GlobalWafers has established a variety of communication channels in its daily operations to maintain inter-communication with stakeholders. A mailbox and a customer service hotline for external communication have also been set up on the company website to collect opinions of our primary stakeholders related to our management & activities, i.e., investors, customers, media, and so on.

Primary stakeholders	Significance to GlobalWafers	Communication channel	Communication frequency	Issues of concern	
• • •	Company's main source of revenue	Operation meetings	Non-scheduled	Product price Customer service	
		Annual customer satisfaction survey	Once a year	Product quality Hazardous substances management Business continuity planning	
		Customer audit	Non-scheduled		
Customers		Appeal/complaints telephone or email	Non-scheduled		
	Employees are the Company's most important asset. Only by taking good care of employees can the two grow synergistically	Internal website and emails	Non-scheduled		
		Company notice board	Non-scheduled	Occupational safety Human rights Emergency & Contingency Job opportunities Equal pay between men and women	
(7-A)		Labor-management consultation meetings (Taiwan)	Four meetings per year		
		Complaint boxes or hotlines	Non-scheduled		
Employees /		Performance appraisal interviews	Once a year		
Union		All organizational meetings	Non-scheduled		
		Union member meeting	Non-scheduled		
Shareholders / Investors	All shareholders are investors of the Company, and the information that should be disclosed shall be handled in a fair manner	Shareholders meeting, institutional investors conference, domestic investment institute seminars, and face-to-face communication meetings.	2020: a total of 14 lectures	Sound finance Integrity & Ethics Risks & Crisis Management Financial performance Management strategies & financial goals Regulation compliance Business continuity planning	
		Company annual report	Once a year		
		News announcement on company websites and the Market Observation Post System	Non-scheduled		
		Collecting and replying to messages via telephone or emails	Non-scheduled		

Primary stakeholders	Significance to GlobalWafers	Communication channel Commun		Issues of concern	
	They are the Company's partners and must maintain the same ideals as ours in order to provide services in line with our needs.	Operation meetings	Non-scheduled	• Integrity & Ethics	
		On-site audit	Non-scheduled	 Management strategies & financial goals Reduction at the source 	
Suppliers / Contractors		Collecting and replying to messages via telephone or emails	Non-scheduled		
Governmental institutes	Maintain a smooth and good communication relationship, and express the company's determination to comply with legal requirements	Correspondence of official documents, meetings (public hearings or conferences)	Non-scheduled	Water resource management Water pollution prevention Chemical control Waste control Pollution	
		By communicating and meeting with associations or unions	Non-scheduled	prevention Reduction at the source Regulation compliance Greenhouse gas reduction	
# The Media	We establish a contact channel with the media to provide non-scheduled, correct, fair, and objective industry and corporate news.	Releasing news We sporadically receive interviews by the media and provide industry news.	We release an average of 2 to 3 pieces of news for each quarter.	 Greenhouse gas reduction Financial performance Regulation compliance 	

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GlobalWafers accepts diverse opinions and references the Global Reporting Initiative (GRI) sustainability reporting guidelines as the principle to define its report contents. Stakeholder inclusiveness: GlobalWafers has identified the stakeholders and explained how to respond to their reasonable expectations and interests. Sustainability context: Reveals how GlobalWafers can improve or reduce damage in terms of local, regional, and global economic, environmental, and social conditions, developments, and trends, Significance: Reflects the significant economic, environmental, and social impacts of GlobalWafers and how they will materially affect the evaluation and decision-making of stakeholders. Comprehensiveness: The report covers the material themes and their boundaries; which is sufficient to reflect the significant economic, environmental, and social impacts of GlobalWafers; and enable stakeholders to evaluate GlobalWafers' performance during the reporting period.

Report quality distinction principles - Accuracy: The information in the report is sufficiently accurate and detailed for stakeholders to evaluate the performance of GlobalWafers. Balance: The information in the report reflects the positive and negative performance of GlobalWafers, and enables everyone to make a reasonable assessment of the overall performance of GlobalWafers. Clarity: GlobalWafers presents information in a manner that is easy for stakeholders who need the information to understand and obtain. Comparability: GlobalWafers uses consistent standards to screen, sort, and report information. The information expression method allows stakeholders to analyze the long-term performance of GlobalWafers, and compare and analyze its profitability with that of other organizations. Reliability: The processes adopted by Global Wafers to prepare the report involve information collection, recording, aggregation, analysis, and disclosure in a manner that can be reviewed as well as establish the quality and significance of the information. Timeliness: GlobalWafers' regular reports provide timely information for stakeholders to make decisions.

GlobalWafers' material issues are identified based on the interactive experience and communication records of the President's office, sales office, procurement office, Administration office, and other relevant external units as well as stakeholders. Issues of concern from employees, customers, shareholders (investors), suppliers (contractors), government agencies, media, etc., are collected. The importance of each issue of concern is determined by the Corporate Sustainable Development Committee during internal meetings whereby the committee members distinguish the "stakeholders' interest level" and "impact on GlobalWafers," and then divide the issues into economic, environmental, or social aspects to plot a materiality matrix. Finally, topics with high interest and high impact in all aspects are listed as material issues. We will disclose the management guideline for the material issues in this report. Other issues that do not have a major impact will be disclosed as a summery or may not disclosed in this report.



Has identified six major groups of stakeholders



Collects 24 CSR issues

The Impact of CSR Issues on GlobalWafers The Corporate Sustainability Committee has identified 14

material issues

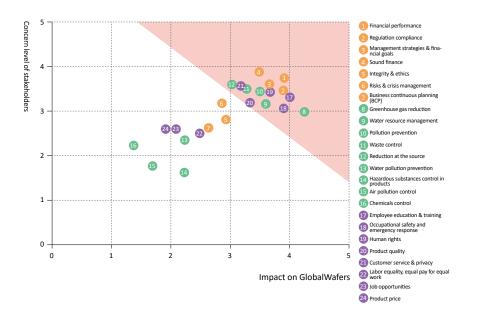
Serial no.		
1	Financial performance	V
2	Regulation compliance	V
3	Management strategies & financial goals	٧
4	Sound finance	V
5	Integrity & Ethics	
6	Risks & Crisis Management	
7	Business Continuous Planning (BCP)	

Environmental Aspect

Serial no.	Issues	Material
1	Greenhouse gas reduction	V
2	Water resource management	V
3	Pollution prevention	V
4	Waste control	V
5	Reduction at the source	V
6	Water pollution prevention	
7	Prevention of hazardous substances in products	
8	Air pollution control	
9	Chemical control	

Social Aspect

Serial no.	Issues	Material
1	Talent cultivation	V
2	Occupational safety and emergency response	V
3	Human rights	V
4	Product quality	V
5	Customer service and privacy	V
6	Labor equality, equal pay for equal work	
7	Job opportunities	
8	Product price	



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The Boundary and Scope of Material Issues

GlobalWafers Co., Ltd.

Material topics -		Company's internal boundary		Company's external boundary	Corresponding	Corresponding chapters	
		GlobalWafers	Taisil Branch	Offshore branch companies	Suppliers	GRI standards	Corresponding chapters
5 .	Regulation Compliance	•	•	•		GRI307 GRI419	2.2.4 Regulation compliance
	Management Strategies & Financial Goals	•	•	•		GRI201	2.3 Operation performance
Economic Aspect	Financial Performance and Sound Finance	•	•	•		GRI201	2.3 Operation performance
Environmental Aspect	Source Reduction and Pollution Prevention	•	•			GRI301 GRI302 GRI303	4.3 Source Reduction 4.4 Pollution prevention
	Water Resource Management	•	•	•		GRI303	4.3.3 Water resource management
	Waste Control	•	•	•		GRI306	4.2 Waste management
	Greenhouse Gas Reduction	•	•	•		GRI305	4.1.1 Greenhouse Gas
Social Aspect	Occupational Safety and Emergency Response	•	•	•	•	GRI403	5.2 Occupational health and safety
	Customer Service, Privacy and Product Quality	•	•	•		GRI102-43	3.1 Innovation management3.2 Product quality3.3 Customer service
	Human Rights	•	•	•		GRI406 GRI102-41	5.1.4 Human rights
	Talent Cultivation	•	•	•		GRI404	5.2.2 Safety advocacy and education & training

Note:

Internal border:

Taiwan: GlobalWafers Headquarters, GlobalWafers Zhunan Plant, Taisil Branch

Mainland China: Kunshan Sino Silicon Technology Co., Ltd. Japan: GlobalWafers Japan Co., Ltd. \ MEMC Japan Ltd.

South Korea: MEMC Korea Company

Malaysia: MEMC Electronic Materials Sdn. Bhd.

United States: GlobiTech Incorporated., MEMC LLC

Italy: MEMC Electronic Materials S.p.A Denmark: Topsil GlobalWafers A/S

Singapore: GlobalWafers Singapore Pte. Ltd.